

SCOTTISH WIDOWS

official pensions and investment provider



Unipass Guide

How to associate your new Unipass
to your Scottish Widows Extranet
username and password account

For professional adviser use only, not to be relied upon by any other person.

It's easy to associate a new certificate with an existing Scottish Widows username and password account

Realise the benefits of using Unipass on the Scottish Widows Adviser extranet by using it to upgrade your current user name and password account. The Unipass will provide access to the same services and functionality as the username and password account. Once associated, you can forget the old username and password, as the Unipass will take care of any future access. And with it, there's no need to re-register.

Follow the two steps below to associate your certificate.

Step 1:

Having obtained the Unipass, select 'log on from any link' within the Adviser Extranet.

The presence of a Unipass digital certificate within a users PC will be automatically detected, the screen below will appear:

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Adviser Extranet

Home | Contact us | About us | Help | Search this site GO

Working with You Financial Planning Building Business Products Literature Funds Tools eServices Register Log in

Home > Log in or register

Log in or register

UNIPASS Digital Certificate
The Digital Certificate you have supplied is not currently registered with our website.

- If you have a username / CID and password / PIN, please enter this in the boxes below, we will match this with your Digital Certificate. In future you will be able to access the website via your Digital Certificate.
- If you have not got either from above, please use our Register process.

Log In

Username/CID:

Password/PIN:

Forgot log in details Log in

Mortgage intermediaries log in

For submitting mortgage business online with Scottish Widows Bank
To submit mortgage business online you will need to register your firm first

Help & Support

If you are experiencing difficulties with log in, please contact us on 0845 716 8747

What's in eServices?

Step 2

Typing the user name and password into these fields and selecting next, the association of the account with the Unipass digital certificate is complete. The Username and Password will become overwritten by the Unipass digital certificate.

Also, if necessary it's possible to create a new username and password for access when working remotely. For example, where the digital certificate isn't present on the PC being used (i.e. the laptop or home PC). To do this, select 'Your Account' and click on the 'Create username and password to work from a different PC' as shown below:

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Adviser Extranet

Home | Contact us | About us | Help | Your account | Search this site GO

Working with You Financial Planning Building Business Products Literature Funds Tools eServices Log out

Home > Your account

Your account

Please select an option from the list below:

- Change your business contact details
- Change your security information
- Change your organisation details
- Create username and password to work from a different PC
- Create eC access for Scottish Widows

If you would like help, please call our Registration Support line on 0845 769 7988.
We may record your call for quality and training purposes.
Calls to 0845 numbers will be charged at standard local rates by your telephone service provider. As these rates may vary from one provider to another, you should check with your own telephone service provider for details of the rates that will apply to you.

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